

# The New York State Department of Health

## Medicaid Perinatal Care Quality Improvement Project

### FREQUENTLY ASKED QUESTIONS

- **What is it?**

A practice-based self-evaluation and medical record review online reporting application, with indicators based on the 2009 NYSDOH Medicaid Prenatal Care Standards.

- **Why report?**

To further the goals of the Standards, benchmark performance to statewide averages, inform internal and state quality improvement initiatives, and increase positive birth outcomes for the state's most at-risk women.

- **Am I required to report?**

Yes. Provisions in the Standards, incorporated in statute, require providers to participate in quality improvement initiatives, including data submissions, as required by the Commissioner of Health. Failure to report may result in audit by the appropriate Managed Care Organization, NYSDOH Office of Quality and Patient Safety or Office of the Medicaid Inspector General, or delays in reimbursement.

- **How often do I report?**

Each practice will review a sample of records, and submit results, via the Prenatal Portal, no more than one time annually.

- **How many records do I evaluate?**

Each practice will receive a random sample of 10 or 20 patients for review (dependent on practice size), uploaded to the Prenatal Portal by the NYSDOH.

- **How long does it take?**

Providers who participated in a pilot study reported 20 minutes per record, after the initial record, which required more time. Medical record review, data entry and submission to the Prenatal Portal are to be completed within a pre-determined timeframe, typically six to eight weeks.

- **How will the data be used?**

Practice-level data will not be publicly reported; aggregate data will be used for benchmark development, quality oversight and to provide a baseline for previously unreported practices and outcomes (e.g., 17 hydroxyprogesterone use, BMI-based appropriate weight gain). Pilot providers reported using findings to initiate performance improvement projects, and also incorporated indicators into EMR systems.

- **Who is available for support?**

The Prenatal Portal contains multiple opportunities to request assistance via a Support Ticket system, monitored and triaged by IPRO Health Informatics personnel. Questions regarding the reporting requirement, clinical content, or requests for technical assistance with the Prenatal Portal and Excel Data Entry Forms can be made via the "Submit a Request" page, accessed from any point in the Portal. IPRO Health Informatics personnel can also be contacted directly at [prenatal@support.ipro.us](mailto:prenatal@support.ipro.us).

Three instruction modules can be accessed by clicking on these Help page links:

Module 1. Login to the Prenatal Portal and Download Excel Data Entry Forms

Module 2. Complete Excel Data Entry Forms and Send Data to Your Computer Desktop

Module 3. Return Excel Data to the Prenatal Portal

Module 3 also directs users to a two-minute video demonstrating submission of completed medical record reviews to the Prenatal Portal.